

# Repair Request Form

Please, fill out and **submit this form with your device.**

Name \*

Address \*

City \*

State/Province\*

Zip/Postal Code \*

Contact Number \*

Alternate Number

Email \*

Device Make and Model \*

Device IMEI or ESN (serial number)\*

Explain problem(s) with device\*

## Terms and Conditions

### A few details about our liquid damage repairs:

1. This process generally takes 24 to 48 hours for our technicians to complete.
2. This repair is risky. There is a chance that your device may be beyond repair, or may be permanently damaged during repair and rendered useless.

Liquid damage is extremely unpredictable, and progressively deteriorates your device over time. By mailing in your device, you signify that you understand there is a calculated risk involved with the cleaning process. You also acknowledge that X-Repairs will not be held responsible for any damage your device sustains as a result of the repair.

### A few details about Microsoldering repairs:

1. Working on the motherboard with ic, fpc or any other components is extremely risky even with the tools and knowledge that we have.
2. This repair is risky. There is a chance that your device may be beyond repair, or may be permanently damaged during repair and rendered useless.

By mailing in your device, you signify that you understand there is a calculated risk involved with applying heat to your device. You also acknowledge that X-Repair will not be held responsible for any damage your device sustains as a result of the repair.

Customer Signature \*

Date (mm/dd/yyyy)\*

Carefully package your phone in a small box or a padded envelope. Please request a delivery confirmation or tracking number. For your safety, you may want to insure the package.

We will contact you within 24 hours of receiving your device to provide you an estimate. Upon your approval and receiving payment, we will repair your device and ship it back to you as soon as possible. Return shipping fee may apply.